

## ACKNOWLEDGEMENT RECEIPT

Electronic Version 1.1

Stylesheet Version v1.1.1

<b>Title of Invention</b>	AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-BASED INCENTIVE METHOD AND SYSTEM FOR CUSTOMER RETENTION																																														
Submision Type :	Information Disclosure Statement																																														
Application Number:	09/737274																																														
EFS ID:	73699																																														
Server Response:	<table border="1"><thead><tr><th>Confirmation Code</th><th>Message</th></tr></thead><tbody><tr><td>ISVR1</td><td>Submission was successfully submitted - Even if Informational or Warning Messages appear below, please do not resubmit this application</td></tr><tr><td>ICON1</td><td>7901</td></tr><tr><td>USPTOEFSNot</td><td>For assistance with e-filing a patent application, contact the Patent Electronic Business Center: Toll-Free Number:1(866) 217-9197 Website: <a href="http://www.uspto.gov/ebc/">http://www.uspto.gov/ebc/</a></td></tr></tbody></table>			Confirmation Code	Message	ISVR1	Submission was successfully submitted - Even if Informational or Warning Messages appear below, please do not resubmit this application	ICON1	7901	USPTOEFSNot	For assistance with e-filing a patent application, contact the Patent Electronic Business Center: Toll-Free Number:1(866) 217-9197 Website: <a href="http://www.uspto.gov/ebc/">http://www.uspto.gov/ebc/</a>																																				
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First Named Applicant:	L MARITZEN																																														
Attorney Docket Number:	SON5180.02A																																														
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File Listing:	<table border="1"><thead><tr><th>Doc. Name</th><th>File Name</th><th>Size (Bytes)</th><th>Date Produced (yyyymmdd)</th></tr></thead><tbody><tr><td>us-fee-sheet</td><td>son518002a2-usfees.xml</td><td>1647</td><td>2004-12-06</td></tr><tr><td>us-fee-sheet</td><td>us-fee-sheet.xls</td><td>24912</td><td>2004-12-06</td></tr><tr><td>us-fee-sheet</td><td>us-fee-sheet.dtd</td><td>10032</td><td>2004-12-06</td></tr><tr><td>us-ids</td><td>son518002a2-usidstd.xml</td><td>1505</td><td>2004-12-06</td></tr><tr><td>us-ids</td><td>us-ids.dtd</td><td>7763</td><td>2004-12-06</td></tr><tr><td>us-ids</td><td>us-ids.xls</td><td>12026</td><td>2004-12-06</td></tr><tr><td>package-data</td><td>son518002a2-pkda.xml</td><td>2290</td><td>2004-12-06</td></tr><tr><td>package-data</td><td>package-data.dtd</td><td>27025</td><td>2004-12-06</td></tr><tr><td>package-data</td><td>us-package-data.xls</td><td>19263</td><td>2004-12-06</td></tr><tr><td></td><td>Total files size</td><td>106463</td><td></td></tr></tbody></table>			Doc. Name	File Name	Size (Bytes)	Date Produced (yyyymmdd)	us-fee-sheet	son518002a2-usfees.xml	1647	2004-12-06	us-fee-sheet	us-fee-sheet.xls	24912	2004-12-06	us-fee-sheet	us-fee-sheet.dtd	10032	2004-12-06	us-ids	son518002a2-usidstd.xml	1505	2004-12-06	us-ids	us-ids.dtd	7763	2004-12-06	us-ids	us-ids.xls	12026	2004-12-06	package-data	son518002a2-pkda.xml	2290	2004-12-06	package-data	package-data.dtd	27025	2004-12-06	package-data	us-package-data.xls	19263	2004-12-06		Total files size	106463	
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